

TENDER REFERENCE NO: RFP NO. PES:CODEL:SEC:810:AR dated 25/01/2023 FOR HIRING OF PRIVATE SECURITY AGENCIES (PSAs) FOR PROVIDING ARMED/UNARMED GUARDS/ATM CARETAKERS FOR CANARA BANK DELHI CIRCLE CLARIFICATION FOR THE PRE BID QUERIES TO THE TENDER DOCUMENT						
Sl.NO	Page No	Tender Clause No	Tender Clause	Agency	Query in Breif	Bank's reply to queries
1	6	IV(b)	PSAs should have obtained a valid license in accordance with SECTION 4 AND 7 OF the Private Security Regulation Act 2005.	M/s.Noble Security Services (Email DT.04.02.2023)	Is it applicable for Caretakers mentioned in III (d) and RFP/NIT because Caretakers do not come under the purview of Private Security Agencies (Regulations)Act, 2005	"Caretakers" to be read as "un-armed guards". <b>Corrigendum is being issued.</b>
2	6	IV (d)	PSAs SHOULD HAVE REGISTRATION UNDER SHOPS AND ESTABLISHMENTS ACTS WITH REGARD TO THERI OFFICE IN DELHI , UTTAR PRADESH AND UTTRAKHAND(STATE)	M/s. Onkar Enterprises (Letter DT.04.02.2023)	What document is required	As per RFP clause 6.VI(d) Terms and conditions specified in RFP will stand as such. <b>No amendment in the tender RFP</b>
				M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	Escept ESIC, EPF , Shops and Establishments registration what other registration are required?	
				M/s.Noble Security Services (Email DT.04.02.2023)	Is lit mandatory to have existing offices in all the three states, Can agencies have S and E registration in a single state or in two states participate in this tender	It is not mandatory to have PSARA in all three states. <b>No amendments in Tender RFP.</b>
				M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	Is it mandatory of Delhi, Uttarakhand , ghaziabad and gautam - do all Psara is mandatory or we can quote with Delhi Psara	It is not mandatory to have PSARA in all three states. <b>No amendments in Tender RFP.</b>
3	6	IV(e)	PSAs SHOULD HAVE NECESSARY REGISTRATIONS WITH LABOUR DEPARTMENTS AND OTHER GOVT DEPARTMENTS FOR COMPLIANCE OF ALL STATUTORY /GOVT REQUIREMENTS APPLICABLE TO SECURITY AGENCIES	M/s. Onkar Enterprises (Letter DT.04.02.2023)	What document is required	As per RFP clause 6.VI(d) Terms and conditions specified in RFP will stand as such. <b>No amendment in the tender RFP</b>
				M/s. Alert Enterprises (Letter DT.31.01.2023)	As salary slips and EPF and ESIC Registration and challans are already attached, will the above mentioned suffice this eligibility criteria	
4	7	J	PSAs SHOULD HAVE DOCUMENTS PROVIDING COMPLIANCE OF MINIMUM WAGES ACT 1948 AND OTHER LABOUR LAWS AND RULES	M/s. Onkar Enterprises (Letter DT.04.02.2023)	Wage sheet of guard is acceptable if not which certificate to given	10 copies of Wage slips/sheets per contract for atleast 3 companies for last three months. <b>Corrigendum is being issued.</b>
				M/s.Noble Security Services (Email DT.04.02.2023)	Kindly specify details regarding the documents to be submitted	
				M/s. (SiS Security Email DT.02.02.2023)	What all documents are needed to be e deposited/uploaded?	
				M/s. Kore Security Services (Email DT.03.02.2023)	What supporting Documents need to be attached? Please Specify?	
5	J	M	PSAs ARE REQUIRED TO FURNISH COPIES OF THE PAST WAGE SLIPS, NOT OLDWER THAN THREE MONTHS , OF THEIR EMPLOYEES	M/s. Sainik Security Services (Email DT.04.02.2023)	Wage sheet of guard is acceptable if not which certificate to given	10 copies of Wage slips/sheets per contract for atleast 3 companies for last three months. <b>Corrigendum is being issued.</b>
				M/s. Alert Enterprises (Letter DT.31.01.2023)	How many wage slips are required per state?	
				M/s. (SiS Security Email DT.02.02.2023)	For how many employees?	
				M/s. Kore Security Services (Email DT.03.02.2023)	Please Clarify , for how many Guards wages slip need be enclosed	
				M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	Copy of wage slips of all the employees would be required or the manpower employeeed in Canara Bank contract, reason being the size of the data would be a concern	

6	7	K	PSA SHOULD HAVE MINIMUM THREE YEARS OF EXPERIENCE IN PROVIDING SECURITY GUARDS' SERVICES TO BAKING SECTOR	M/s.Noble Security Services (Email DT.04.02.2023)	Kindly relax the stipulation regarding experience in Banking sector because this restricts wider participation and new comers to participate in this tender. Is it applicable for agencies participating for providing caretaker services only? Please consider to amend this requirement in line with Clause VIII 3 (b) Page 19	Terms and conditions specified in RFP will stand as such. <b>No amendment in the tender RFP</b>
7	7	F	PSAs SHOULD HAVE A VALID CERTIFICATE FROM ESI CORPORATION AND SHOULD HAVE BEEN ALLOTTED WITH A CODE NUMBER BY THE ESIC	M/s. Alert Enterprises (Letter DT.31.01.2023)	For challan Receipts only the payment slip has to be submitted or the payment slip and ECR to be submitted?	Terms and conditions specified in RFP will stand as such. <b>No amendment in the tender RFP</b>
				M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	ESIC challan for 3 months - total pan India we are paying more than 40 challans each month need to keep all challans for 3 month or any one challan for 3 months can be	10 Copies of valid ESI challan receipt of employees per contract for atleast 3 companies for last three months. <b>Corrigendum is being issued.</b>
				M/s. Kore Security Services (Email DT.03.02.2023)	For how many Guards ESI Challans Need to be subitted ? Pls Specify?	
8	7	G	PSAs SHOULD HAVE A VALID CERTIFICATE UNDER EPF AND MISCELLANEOUS PROVISIONS ACT 1952 AND THE PSA SHOULD HAVE BEEN SUBMITTING EPF CONTRBUTION ONLINE	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	EPF challan for 3 months - total pan India we are paying more than 40 challans each month need to keep all challans for 3 month or any one challan for 3 months can be	10 Copies of valid EPF challan receipt of employees per contract for atleast 3 companies for last three months. <b>Corrigendum is being issued.</b>
				M/s. Kore Security Services (Email DT.03.02.2023)	For how many Guards ESI Challans Need to be subitted ? Pls Specify?	
9	8	IV (o)	PSA SHOULD HAVE PROVIDED THE SERVICES TO AT LEAST THREE GOVERNMENT ESTABLISHMENT i.e MINIMUM TWO PSUs OR GOVT. OFFICE/ESTABLISHMENTS AND ONE PUBLIC SECTOR BANKS (PSBs) DURING THE LAST 3(THREE) YEARS.	M/s.Noble Security Services (Email DT.04.02.2023)	Kindly relax the stipulation regarding experience in Banking sector because this restricts wider participation and new comers to participate in this tender.	Terms and conditions specified in RFP will stand as such. <b>No amendment in the tender RFP</b>
10	8	IV(p)	PSAs SHOULD HAVE THEIR OWN INFRASTRUCTURE FOR TRAINING THEIR GUARDS (PSARA- PRIVATE SECURITY AGENCIES (REGULATION)ACT 2005 ACCREDITED) OR MoU WITH ANY OTHER PASARA ACCREDITED AGENCY PROVIDING SUCH FACILITY MUST BE ATTACHED	M/s.Noble Security Services (Email DT.04.02.2023)	Is it applicable for caretakers because care takers do not come under the purview of Private SecurityAgencies (Regulation) Act 2005 . We request you to accept Bank SolvencyCertificate without addressed to a particular Tenderer.	"Caretakers" to be read as "un-armed guards". <b>Corrigendum is being issued.</b>
				M/s. (SiS Security Email DT.02.02.2023)	Do we need to have seperate MoUs for UP, UK and Delhi?	Terms and conditions specified in RFP will stand as such. <b>No amendment in the tender RFP</b>
				M/s. Kore Security Services (Email DT.03.02.2023)	Is trainign centre or MoU is valid in Pan India Basis. Or PSA should have trainigncentre or MOU in the state of where tenser is called upon.( Del, UP , UK) Pls Specify?	

11	8	undertaking1. point I	POLICE VERIFICATION/CLEARANCE ON THE ANTECEDENTS OF EACH GUARD (NOT LESS THAN 6 MONTHS ) WILL BE SUBMITTED BEFORE DEPLOYMENT OF THE Guard.	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	Police verification for all guards before deployment- need time limit of 45 days for getting verification.	Terms and conditions specified in RFP will stand as such. <a href="#">No amendment in the tender RFP</a>
12	9	Undertaking iv	WORKMEN COMPENSATION POLICY WILL BE OBTAINED FOR ALL GUARDS ABD OTHER STAFF WHO WILL BE DEPUTED FOR DUTY IN CANARA BANK	M/s. Onkar Enterprises (Letter DT.04.02.2023) M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	workmen compensation NA as covered ESI and govt dispensaries available upto village leaven Workmen compensation for all guards or only for those who cross the limit of ESIC	As per the Employee State Insurance Act 1948 and Workman compensation act 1923 and any other govt of India guideline. <a href="#">No amendment in the tender RFP</a>
13	9	ii Undertaking 2 , POINT 2	AGENCIES ARE REQUIRED TO OPEN THE SALARY ACCOUNT OF THE GUARDS WITH CANARA BANK IN THEIR ALLOTTED BRANCHES	M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	In case the guard already have an existing account in Canara Bank , the requiremtr of opening another account in the allotted branchs needs not be there?	Guard should have account with Canara Bank <a href="#">No amendment in the tender RFP</a>
14	10	V (B)	TENDER DOCUMENTS CAN BE DOWNLOADED ONLY FROM THE BANKS (WWW.CANARABANK.COM) AND CENTRAL PUBLIC PROCUREMENT (CPP) PORTAL WWW.EP[ROCURE.GOV.IN WEBSITE FREE OF COST. THE TENDER DOCUMENT SHALL BE IN 12 SIXE FONT AND A-4 SIZE PAPER AND NEATLY BOUNDED (HARD BOUND/SPIRAL BOUND) IN TWO SEPARATE BOOKS(ii.e. TECHNICAL BID AND FINANCIAL BID) AND SUBMITTED.	M/s. (SiS Security Email DT.02.02.2023)	is it an online tender or offline tender?	It is offline Tender. <a href="#">No amendment in the tender RFP</a>
15	10	7 (1)	ON SELECTION WE WILL BE OPENING AN ESCROW ACCOUNT WITH CANARA BANK/WE ARE ALREADY HAVING AN ESCROW ACCOUNT WITH CANARA BANK ( AS PER RBI GUIDELINES)	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	As per new rule of RBI- company can only have one account present	Terms and conditions specified in the RFP will Stand as such. <a href="#">No amendments in Tender RFP.</a>
16				M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	Pleas explain - Normal technical document should not contain any financial data	Its is a two bid system, both bids have to be submitted seperately. Terms and conditions specified in the RFP will Stand as such. <a href="#">No amendment in the Tender RFP.</a>
17	13	D	WHEREVER PSAs ARE SUBMITTING CONSOLIDATED CERTIFICATES , THEN THE BANK MAY REQUEST FOR SUPPORTING DOCUMENTS. BANKS DECISION IN THIS REGARD IS FINAL AND SHALL BE BINDING ON ALL	M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	What does consolidated certificates imply?	As mentioned, any supporting documents requested by bank should be presented when required. Terms and Conditions specified in the RFP will stand as such. <a href="#">No Amendment in the Tender RFP.</a>
18	14	VI.1	THE TENDER SHALL BE ACCOMPANIED BY EARNEST MONEY DEPOSIT OF RS 02 LAKHS BY THE WAY OF DEMAND DRAFT OF A SCHEDULED COMMERCIAL BANK ISSUED IN FAVOUR OF	M/s. Sainik Security Services (Email DT.04.02.2023) M/s. Alert Enterprises (Letter DT.31.01.2023)	Must be clarified On page no 5 the EMD is mentioned as Rs 5 lakh but here it is mentioned as Rs 2 Lakh, which has to be considered.	Earnest Money Deposit is Rs.5.0 lakhs (five ;lakhs) (By the way of Demand Draft of Scheduled bank drawn in favour of Canara Bank

			CANARA BANK, PAYABLE AT PAR. EMD CAN ALSO BE SUBMITTED BY THE WAY OF AN IRRVOCABLE BANK GUARANTEE FROM SC	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	On page no 5 the EMD is mentioned as Rs 5 lakh but here it is mentioned as Rs 2 Lakh, which has to be considered.	payable at par) <b>Corrigendum is being issued.</b>
19	14	VI (3)	NO INTEREST SHALL BE ALLOWED ON THE EARNESH MONEY DEPOSIT(EMD). TENDERS WITHOUT EMD SHALL BE SUMMARILY REJECTED. HOWEVER,MSEs AREEXEMPTED FROM PAYING EMD AS PER MSME ACT 2012. FOR GETTING THE BENFITS IN CASE OF MSME FIRMS, PSAs SHOULD SUBMIT EXEMPTION CERTIFICATE ISSUED FROM THE RELEVANT AUTHORITIES		Is there is requirement of depositing hard copy of MSME Certificate?	YES
20	15	2 (b)	BANK MAY GO FOR SPLITTING FOR THE ORDER BETWEEN L1 AND L2, OR AMONG L1 , L2 AND L3, OR AMONG L1, L2,L3 AND L4 ANSD SO ON . THIS DECISION OF THE BANK REGARDING THIS SHALL BE FINAL		If all bidder or more than one bidder quotes same price what will be the procedure.	Terms and conditions specified in the RFP will Stand as such. <b>No amendments in Tender RFP.</b>
21	16	5(1)	INTEGRITY PACT FORMAT IS ENCLOSED AS PER OUR ANNEXURE 6. THE SAME TO BE DULY FILLED IN A ANON JUDICIAL STAMP PAPER OF APPROPRIATE VALUE AND	M/s. Alert Enterprises (Letter DT.31.01.2023)	What is the appropriate value of the stamp paper for pre contract Integrity Pact?	For pre-integrity pact stamp paper not required , letter head will suffice. Terms and conditions specified in the RFP will Stand as such. <b>No amendments in Tender RFP.</b>
				M/s. Kore Security Services (Email DT.03.02.2023)	Pls Specify the stamp paper value? Pls Specify?	
22	17	8	AGREEMENT	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	We need 2-3 weeks time for signing the agreement and performance security deposit process	Terms and conditions specified in the RFP will Stand as such. <b>No amendments in Tender RFP.</b>
23	20	2 (a)	IF THE CONTRACTOR FAILS TO PROVIDE THE REQUIRED MANPOWER FOR THE SERVICES REQUIRED WITHIN 5 DAYS OF ISSUE OF THE WORK ORDER OR THERE IS A UN APPROVED DELAY IN THE EXECUTION OF WORK ORDER, BANK RESERVES RESERVES THE RIGHT TO THE FOLLOWING-  i. CANCEL THE WORK ORDER AND CALL L2/L3 TO AWARD WORK AT L1 RATES  ii. NOT CANCEL THE WORK ORDER BUT GIVE THE BALANCE WORK TO THE L2 AT L1 RATES  iii. GO FOR RETENDERING  iv. SAME ASPECTS APPLY DURING DISTRIBUTION OF WORK AMONGST L1, L2, L3 AND L4 AS THE CASE MAY BE AS PER PARA	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	NEED 2-3 WEEKS TIME FOR DEPLOYMENT	Terms and conditions specified in the RFP will Stand as such. <b>No amendments in Tender RFP.</b>
24	21	6 (D)	THE SUCCESSFULPSAs SHALL HAVE TO OPEN ESCROW ACCOUNT (CURRENT ACCOUNT) WITH CANARA BANK AND ALL PAYMENTS WILL BE ROUTED THROUGH THE AGENCY'S ACCOUNT WITH CANARA BANK		As per new rule of RBI- company can only have one account present	Terms and conditions specified in the RFP will Stand as such. <b>No amendments in Tender RFP.</b>

25	23	6(P)	TAX SHALL BE DEDUCTED AT SOURCE (TDS) AS PER THE PROVISIONS OF THE INCOME TAX DEPARTMENT BY THE BANK AND A CERTIFICATE TO THIS EFFECT SHALL BE PROVIDED TO THE PSA BY THE BANK	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	Deduction of TDS - what about GST TDS other branches of Canara Bank is deducting TDS+GST TDS at present	As per the govt guidelines.Terms and conditions specified in the RFP will Stand as such. <a href="#">No amendments in Tender RFP.</a>
26	23	8	LIQUIDATED DAMAGES FOR DELAY IN DEPLOYMENT OF GUARDS		NEED 2-3 WEEKS TIME FOR DEPLOYMENT	Terms and conditions specified in the RFP will Stand as such. <a href="#">No amendments in Tender RFP.</a>
27	33	11	WHETHER ELIGIBLE FOR PURCHASE PREFERENCE LINKED WITH LOCAL CONTENT UNDER PUBLIC PROCUREMENT(PREFERENCE TO MAKE IN INDIA) ORDER 2017, AND NOTIFICATIONS ISSUED THERE UNDER?(FORM PP-C OR PP-D AS APPLICABLE)	M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023) M/s. (SiS Security Email DT.02.02.2023) M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	What are forms PP-C or PP-D and whether this condition is applicable for the intended security contract? Not understood. Can these letters be provide? please explain	Kindly furnish the required details, it does not effect marking or eligiblity criteria Terms and conditions specified in the RFP will Stand as such. <a href="#">No amendments in Tender RFP.</a>
28	36	43	FURNISH THE DETAILS OF AWARDS, CITATIONS ETC RECEIVED IN RECOGNITION OF YOUR SERVICES IN PROJECTS DESIGNED/ASSOCIATED	M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	This condition require clarification. Does it carry any marks in technical evaluation?	It carries no technical marks <a href="#">No amendment in the Tender RFP</a>
29	50	Annx 7	INDEMNITY FORMAT	M/s. Alert Enterprises (Letter DT.31.01.2023)	The indemnity bond has to be submitted before or after the tender submission?	As per Govt of India Guidelines. It carries no technical marks <a href="#">No amendment in the Tender RFP</a>
30	50	Annx 7	INDEMNITY FORMAT	M/s. Alert Enterprises (Letter DT.31.01.2023)	After the address of the Head Office the Circle office is mentioned as Chandigarh, do we read it as Delhi?	"Chandigarh" to be read as "Delhi". <a href="#">Corrigendum is being issued.</a>
31	43	Annex 6	PRE CONTRACT INTEGRITY PACT	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023) M/s. Kore Security Services (Email DT.03.02.2023)	to be taken in plain paper or stamp paper - if stamp paper what is the value of stamp paper Do we have to submit Annx 6 Pre Contract Integrity Pact now at time of submission of Technical Bid or later on and to be made on Letter Head/Plain paper or stamp paper. Value? Please specify?	For pre-integrity pact stamp paper not required , letter head will suffice. Terms and conditions specified in the RFP will Stand as such. <a href="#">No amendments in Tender RFP.</a>
32	56	Annx 9 (7)	SPONSORED BY DIRECTOR GENERAL RESETTLEMENT, MIN OF DEF	M/s. Alert Enterprises (Letter DT.31.01.2023) M/s. (SiS Security Email DT.02.02.2023)	As per DGR rules, DGR Sponsored companies are not eligible to participate in open tenders, therefore how will there be preference for them if they are not allowed to participate? Not understood. Is this empenment for DGR registered agencies?	Its not a requirement , marking will be done on the basis of if the agency was sponsored by DGR(MoD) at some point. Terms and conditions specified in the RFP will Stand as such. <a href="#">No amendments in Tender RFP.</a>
33	51	Annx 8	NON DISCLOSURE AGREEMENT	M/s. Alert Enterprises (Letter DT.31.01.2023)	The Non Disclosure Agreement to be submitted before or after the tender submission?	As per Govt of India Guidelines. Terms and conditions specified in the RFP will Stand as such. <a href="#">No amendments in Tender RFP.</a>
34	58	6	TOTAL NUMBER OF GUARDS IN KERALA	M/s. Sainik Security Services (Email DT.04.02.2023)	As per your RFP documents work would be allocated in the states of Uttarakhand, Part of Uttar Pradesh (Noida and Ghaziabad) and New Delhi what would be the criteria of allocation of marks for 3 different states? IF 300 NO of guards in any state would be admissible or we have	Total number of guards in state of Delhi, Uttrakhand & Uttar Pradesh to be consider.

				M/s. Alert Enterprises (Letter DT.31.01.2023)	Should it be read as Kerala if not than whih state?	Kerala could be read as Delhi, State of Uttrakhand & Uttar Pradesh <b>Corrigendum is being issued.</b>
				M/s. Jawa Management Services (Email 04.02.2023)	Total number of guards in Kerala. Total number of Guards	
35	58	7	SPONSERED BY DIRECTOR GENERAL RESETTLEMENT(MoD)	M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	Is this requirement for Delhi region?	Its not a requirement , marking will be done on the basis of if the agency was sponsored by DGR(MoD) at some point. <b>No amendments in Tender RFP.</b>
36	58	7	SPONSERED BY DIRECTOR GENERAL RESETTLEMENT(MoD)	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	Why special consideration to DGR - all PSARA holder to be given equal chance	Terms and conditions specified in the RFP will Stand as such. <b>No amendments in Tender RFP.</b>
37	57	1.e.	ARMED GUARD FIRING PRACTICE(LAST THREE YEARS FIRING PRACTICE RECORDS TO BE CHECKED)	M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	Firing practice of all the existing Armed Guard would be required or the Armed Guard employeeed in Canara Bank contract or other contract providing by the company.	All are required
38	57	3	ARMED GUARDS WITH LICENSED WEAPON ( TO BE VERIFIED FROM DOCUMENTS ON VISIT TO PSA OFFICE AND REFFEREING THE RECORDS OF WEAPONS/GUNMAN DEPLOYED BY THEIR COMPANY IN OTHER UNITS)	M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	Gun license of all the armed guards employeeed in the company would be required or the Armed Guards employed in Canara Bank contract only, reason being the size of the data to be submitted would be a concern	Will be verified from dcuments on visit to PSA office and referring the records of Weapons/Gunmen Deployed by their company in other units Terms and conditions specified in the RFP will Stand as such. <b>No amendments in Tender RFP.</b>
39	57	4	SYSTEM OF VERIFYING ANTECEDENT OF THE GUARDS (LAST THREE YEARS RECORDS TO BE CHECKED) (TO BE VERIFIED FROM DOCUMENTS ON VISIT TO PSA OFFICE AND REFERRING THE RECORDS OF GUARDS/GUNMEN DEPLOYED BY THEIR COMPANY IN OTHER UNITS	M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	Full KYC and Police verification of all the existing employees of the company would be required or only of the manpower employeeed in Canara Bank Contract, reason being the size of the data to be submitted would be a concern.	Will be verified from dcuments on visit to PSA office and referring the records of Guards/Gunmen Deployed by their company in other units Terms and conditions specified in the RFP will Stand as such. <b>No amendments in Tender RFP.</b>
40	57	b (3)	GUIDELINES FOR ALLOTING MARKS - ARMED GUARD WITH LICENSED WEAPON ( TO BE VERIFIED FROM DOCUMENTS ON VISIT TO PSA OFFICE AND REFERRING THE RECORD OF WEAPONS/GUNMEN DEPLOYED BY THEIR COMPANY IN OTHER UNITS)	M/s. Alert Enterprises (Letter DT.31.01.2023)	How many Armed Guard licenses are to be submitted?	Will be verified from dcuments on visit to PSA office and referring the records of Weapons/Gunmen Deployed by their company in other units Terms and conditions specified in the RFP will Stand as such. <b>No amendments in Tender RFP.</b>
41	57	B (4)	SYSTEM OF VERIFYING ANTECEDENT OF THE GUARDS (LAST THREE YEARS RECORDS TO BE CHECKED) (TO BE VERIFIED FROM DOCUMENTS ON VISIT TO PSA OFFICE AND REFERRING THE RECORDS OF GUARDS/GUNMEN DEPLOYED BY THEIR COMPANY IN OTHER UNITS	M/s. Alert Enterprises (Letter DT.31.01.2023)	What Documents consists of Full KYC and Police Verification how old?	Terms and conditions specified in the RFP will Stand as such. <b>No amendments in Tender RFP.</b>
42	58	6	TOTAL NUMBER OF GUARDS IN KERALA	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	Total no guards in Kerala-please explain	"Kerala" could be read as "Delhi, State of Uttrakhand & Uttar Pradesh" <b>Corrigendum is being issued.</b>
				M/s. Kore Security Services (Email DT.03.02.2023)	Request to consider no of guards on roll in Pan India request to consider no of guards on roll in pan India	

43	68	53(a)	THE GUARDS DEPLOYED BY PSA DURING CONTRACT WITH CANARA BANK SHALL NOT WORK IN ANY OTHER ORGANIZATION OR SHALL NOT BE DEPLOYED BY THE PSA TO ANY OTHER ORGANIZATION	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	Mentioned guards deployed for Canara Bank should not work to any other organization	Terms and conditions specified in the RFP will Stand as such. <a href="#">No Amendment in Tender RFP</a>
44	69	53(k)	THE PSA SHALL GIVE WEEKLY OFF TO THEIR SECURITY GUARDS AND SHALL PROVIDE A RELIEVER IN THEIR PLACE WHEREVER REQUIRED AS PER BANKS REQUIREMENT /NORMS . THE PSA IS REQUIRED TO CONDUCT SUPRISE CHECK FREQUENTLY AT LEAST TWICE A WEEK DURING LATE HOURS AND TO SEE THEMSELVES THAT THEIR GUARDS ARE DISCHARGING DUTIES FAITHFULLY AND PROPERLY AND ALSO SUBMIT THEIR REPORT TO THE OFFICIAL IDENTIFIED BY THE BANK.. NO GUARD WILL BE ALLOWED TO PERFORM MORE THN 8 HRS OF DUTY IN A CYCLE OF 24 HRS AND THE DUTY HOURS WILL BE STRICTLY AS PER THE CONTRACT LABOUR(REGULATION ) ACT 1970	M/s. First man Mangement Services Pvt. Ltd (Email DT.03.02.2023)	mMentioned relievers to be provided- point 53a and 53 k is contrary - person should not work in other organization but persons deployed as relievers can not be kept 26 days free	Terms and conditions specified in the RFP will Stand as such. <a href="#">No Amendment in Tender RFP</a>
45	59,60	a	UNARMED GUARDS (SECURITY GUARDS)/ATM CARETAKERS	M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	Is there any minimum service charge? Please clarify	Minimum Serive charge is set at 4.2% any vendor quoting below 4.2% in the Financial Bid will not be entertained and it is liable for rejection. <a href="#">Corrigendum is being issued.</a>
46	73	g	PSA SHOULD HAVE REGISTRATION UNDER SHOPS AND ESTABLISHMENTS ACT WITH REGARD TO THEIR OFFICE IN CHANDIGARH AND PUNJAB (REFER PARA IV 1d )(MANDATORY)	M/s. Cyclops Security & Allied Services (Letter DT.04.02.2023)	This requirement needs clarification in view of the tender requirement given at point no IV 1 d on page no 6	"CHANDIGARH AND PUNJAB" should be read as "Delhi, State of Uttrakhand & Uttar Pradesh" <a href="#">Corrigendum is being issued.</a>
47	73	Annx 12 (e)	PASARA LICENSE (REFER PARA IV 1 b)	M/s.Noble Security Services (Email DT.04.02.2023)	is PSARA license required for Caretaker Service	"Caretaker to be read as Un-Armed Guard" <a href="#">Corrigendum is being issued.</a>
48	73	Annx 12 (g)	PSAs SHOULD HAVE REGISTRATION UNDER SHOPS AND ESTABLISHMENTS ACTS WITH REGARD TO THEIR OFFICE IN CHANDIGARH AND PUNJAB (REFER PARA IV 1 D) (MANDATORY)	M/s. Alert Enterprises (Letter DT.31.01.2023)	Should it be read as Chandigarh and Punjab , if not than which states?	"CHANDIGARH AND PUNJAB" should be read as "Delhi, State of Uttrakhand & Uttar Pradesh" <a href="#">Corrigendum is being issued.</a>
				M/s.Noble Security Services (Email DT.04.02.2023)	Kindly consider our request to amend this Clause according to the requirement of this Tender	Terms and conditions specified in the RFP will Stand as such. <a href="#">No Amendment in Tender RFP</a>
49	73	Annx 12 (n)	PSA SHOULD HAVE MINIMUM THREE YEARS OF EXPERIENCE IN PROVIDING SECURITY GUARDS SERVICES TO BANKING SECTOR (REFER PARA IV 1 K) (MANDATORY)	M/s.Noble Security Services (Email DT.04.02.2023)	Kindly consider our request to relax the experience in Banking sector to allow wider participation in thias tendfer by new comers	Terms and conditions specified in the RFP will stand as such. <a href="#">No Amendment in Tender RFP</a>

50	74	Annx 12 (r)	PSA SHOULD HAVE PROVIDED THE SERVICES TO ATLEAST THREE GOVERNMENT ESTABLISHMENTS i.e. MINIMUM TWO PSUs OR GOVT OFFICES/ESTABLISHMENTS AND ON EPUBLIC SECTOR BANK(PSBs)DURING THE LAST 03 (THREE) YEARS.( REFER PARA IV 1.P)(MANDATORY)	M/s.Noble Security Services (Email DT.04.02.2023)	Kindly consider our request to relax the experience in Banking sector to allow wider participation in thias tendfer by new comers	Terms and conditions specified in the RFP will stand as such. <a href="#">No Amendment in Tender RFP</a>
51				M/s. Alert Enterprises (Letter DT.31.01.2023)	Are MSME and NSIC registered companies exempted to pay the EMD and tender fees?	Exemption As per the govt of India guidelines
52	75	Annx 13	Annexure 13	M/s. Jawa Management Services (Email 04.02.2023)	To be filled or not	Terms and conditions specified in the RFP will Stand as such. <a href="#">No Amendment in Tender RFP</a>
53	74	Annx 12 (p)	PSA ARE REQUIRED TO FUNISH COPIES OF THE PAST WAGE SLIPS, NOT OLDER THAN THREE MONTHS, OF THEIR EMPLOYEES ANY PRINCIPLE EMPLOYMENT (REFER PARA IV 1 M) (MANDATORY)	M/s. Kore Security Services (Email DT.03.02.2023)	If agency is having more than 7000 Guards on roll, so its practically not possible to attaches all wages alip. So request you to consider as mentioned in Annex 12 Clause p . Please Specify?	10 copies of Wage slips/sheets per contract for atleast 3 companies for last three months. <a href="#">Corrigendum is being issued.</a>